

# OnePass mobile Prepaid Services

## *Standard Pricing Table*

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## 1. About this Standard Pricing Table

- (a) This is the *standard pricing table* for the OnePass mobile prepaid service.
- (b) The *agreement* is made up of
  - I. *your application*;
  - II. the [\*consumer terms\*](#)
  - III. the [\*service description\*](#);
  - IV. this *standard pricing table*; and
  - V. the [\*appendices\*](#).
- (c) This *standard pricing table* is divided into the following sections:
  - I. General Information;
  - II. Prepaid plans; and
  - III. Specials.
- (d) *You* may also need to refer to an *appendix* to find out charges for the *service*. The terms of each section will tell *you* if charges are contained in an *appendix*.
- (e) The meaning of the words printed *like this* is set out in the [\*service description\*](#) or in the [\*consumer terms\*](#).

## 2. General Information

### 2.1 How do *we* calculate the length of a call?

- (a) *Unless otherwise stated in this standard pricing table, we* calculate charges for outgoing calls based on one-minute intervals and *we* round the charge to the nearest cent.
- (b) Charges for part of an interval will be rounded up to the next full interval. For example, charges based on one-minute intervals will be rounded up to the next minute.

### 2.2 How do *we* calculate charges for data services?

- (a) *We* will charge *you* for the volume of data uploaded and downloaded to *your mobile device*.
- (b) *Unless otherwise stated in this standard pricing table, charges are based upon 1 kilobyte increments.*
- (c) Charges for part of a 1 kilobyte increment will be rounded up to the next kilobyte.

## 2.3 Free Calls

Within Australia:

*We will not charge you for calls you make to the following numbers:*

(a)	Emergency Service Number	000, 112
(b)	OnePass mobile Customer Enquiry Number	1300 222 825
(c)	Voicemail	321
(d)	1800 RESPECT	1800 737 732
(e)	Kids Helpline	1800 551 800
(f)	Lifeline	131114
(g)	Lifeline	134357
(h)	Lifeline	131115
(i)	13YARN	139276

## 2.4 Calls to '13' numbers

- (a) For technical reasons, calls made to '13' numbers of other *suppliers* from the *service* in regional areas will not always be answered by the other *supplier* in that regional area; they may be answered by the company to whom the '13' number has been assigned in a capital city of Australia. *We* are not responsible for the particular routing of calls to '13' numbers of other *suppliers*.
- (b) Calls to some 13 and 1300 numbers are charged at a special rate. Please refer to *your pricing plan* for details.

## 2.5 Calls to '1800' numbers

- (a) Calls to 1800 numbers are free for the calling party. However, services that connect *you* to premium numbers may be charged to *you* or a third party.
- (b) Subject to (a) above, *you* will not be charged for making calls to 1800 numbers. If *you* have zero credit *you* will still be able to make calls to 1800 numbers up until the time *your* recharge expires. *You* will be able to retain *your* phone number until the time *your service* expires. To keep your service active on a OnePass mobile prepaid *service*, *you* need to recharge within 186 days from *your* recharge expiry or *Extras* pack expiry (whichever is the later).

## 2.6 Standard National Numbers

A standard national number is any 10-digit mobile or landline number within Australia starting with 02, 03, 04, 07 and 08. This also includes 13/1300 numbers. Excludes special, premium, satellite and overseas numbers, and numbers that are redirected to premium numbers.

## 2.7 Premium SMS

*You* can only use selected Premium SMS (PSMS) services if *you* have credit on an active *OnePass mobile Extras* pack on *your service*. PSMS enables *you* to send an SMS to vote or enter competitions by texting a '19' short code that is either 6 or 8 digits long.

Excludes content purchases such as:

- Mobile ringtones
- Mobile wallpaper
- Online games
- Chat services
- Horoscopes
- Subscription services
- Age-restricted content
- News, sports and weather updates
- Music and video clips

The categories of premium SMS may change from time to time and *we* reserve the right to add or remove number ranges from any category set out above in accordance with those changes.

From 08/12/2020 new customers will have a \$20 spend limit apply every 30 days. You can bar the use of mobile premium services at any time, free of charge. For more information and guidance on how to limit or bar your service from mobile premium services, contact the OnePass mobile Customer Care Team

## 2.8 Special Offers

Unless specified otherwise, all special offers only apply to use within Australia.

## 2.9 The *credit validity period*

- (a) The *credit validity period* refers to the period of time that *you* will have available credits on *your prepaid service* (including when *you* recharge *your plan*). The *credit validity period* is also known as *your* expiry period and is set out in each of the *pricing plans* below.

- I. Irrespective of whether *your service* currently has available credits, *you* must add at least the *minimum credit* to *your service* within the *credit validity period*.
- II. If *you* do not add at least the *minimum credit* in accordance with paragraph I above, the remaining balance on *your service* will be forfeited at the end of the *credit validity period* and *your service* will be set at a zero credit balance.
- III. *You* cannot claim a refund or credit for any forfeited credits.
- IV. *We* are under no obligation to notify *you* that the credits are about to be or have been forfeited.
- V. *You* add the *credits* to *your service* by recharging *your service* with one of the plans (excluding *Extras* packs) described in section 3 of this *standard pricing table*. Each time credits are added, a fresh *credit validity period* begins.
- VI. If *you* use all of *your* credits before the expiry of the *credit validity period*, the *additional period* does not commence until the *credit validity period* has expired.

#### 2.10 The *additional period*

The *additional period* is the period of time when *you* have limited inbound services available on *your* prepaid mobile *service*. It does not commence until the *credit validity period* has expired.

- (a) If the balance of *your* prepaid *service* is zero because:
  - I. *your* credits were forfeited pursuant to paragraph 2.9(a)II above, or
  - II. the available credits were exhausted through usage,
- (b) *You* must add at least the *minimum credit* before the expiry of the *additional period*.
- (c) If *you* do not add at least the *minimum credit* in accordance with paragraph I above, *we* can *cancel the service* without notice. If *you* add at least the *minimum credit* before the expiry of the *additional period*, the *service* will be restored.
- (d) The prepaid mobile *service* can be used to receive calls and SMS during the *additional period*.
- (e) *We* may, but need not, send *you* SMS reminders to warn *you* that if *you* do not add the *minimum credit* before the expiration of the *additional period*, *your service* will be *cancelled*.

## 3. Prepaid Mobile Plans

### 3.1 OnePass mobile Prepaid (Voice and Data) Plans

- (a) The *pricing plans* described in this paragraph 3.1 are available to new and existing customers who purchase a OnePass mobile *SIM card* from the OnePass mobile website.

- (b) *We* reserve the right to withhold any *special* promotion from *you* if *you* use the *service* in a manner deemed inconsistent by *us* in accordance with the terms of *our* Fair Go Policy (See [Appendix S](#)).
- (c) The value of the recharge that *you* purchase is made up of various components, depending on the value of the recharge that *you* purchase, while the recharge remains unexpired as set out below:
  - I. \$20 recharge inclusions for use within Australia (available from 11.00am 03 July 2024 AEST):
    - (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
    - (B) ability to set up voicemail and unlimited voicemail retrieval;
    - (C) unlimited standard national SMS and MMS to mobiles;
    - (D) 15GB of included data (charged per KB); and
    - (E) credit has an expiry of 28 days or on *your* next recharge, whichever is earlier.
  - II. \$25 recharge inclusions for use within Australia (available from 11.00am 03 July 2024 AEST):
    - (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
    - (B) ability to set up voicemail and unlimited voicemail retrieval;
    - (C) unlimited standard national SMS and MMS to mobiles;
    - (D) 30GB of included data (charged per KB); and
    - (E) credit has an expiry of 28 days or on *your* next recharge, whichever is earlier.
  - III. \$30 recharge inclusions for use within Australia (available from 11.00am 03 July 2024 AEST):
    - (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
    - (B) ability to set up voicemail and unlimited voicemail retrieval;
    - (C) unlimited standard national SMS and MMS to mobiles;
    - (D) 45GB of included data (charged per KB); and
    - (E) credit has an expiry of 28 days or on *your* next recharge, whichever is earlier.

- IV. \$40 recharge inclusions for use within Australia (available from 11.00am 03 July 2024 AEST):
- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B) ability to set up voicemail and unlimited voicemail retrieval;
  - (C) unlimited standard national SMS and MMS to mobiles;
  - (D) 60GB of included data (charged per KB); and
  - (E) credit has an expiry of 28 days or on *your* next recharge, whichever is earlier.
- V. \$300 recharge inclusions for use within Australia (available from 11.00am 03 July 2024 AEST):
- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B) ability to set up voicemail and unlimited voicemail retrieval;
  - (C) unlimited standard national SMS and MMS to mobiles;
  - (D) 360GB of included data (charged per KB); and
  - (E) credit has an expiry of 365 days or on *your* next recharge, whichever is earlier.
- VI. \$40 recharge inclusions for use within Australia (available from 11.00am 18 October 2023)
- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B) ability to set up voicemail and unlimited voicemail retrieval;
  - (C) unlimited standard national SMS and MMS to mobiles;
  - (D) 20GB of included data (charged per KB); and
  - (E) credit has an expiry of 90 days or on *your* next recharge, whichever is earlier.
- VII. \$200 recharge (ID: 501) inclusions for use within Australia (available from 11.00am 15 December 2021 Sydney time):

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B) ability to set up voicemail and unlimited voicemail retrieval;
  - (C) unlimited standard national SMS and MMS to mobiles;
  - (D) 200GB of included data (charged per KB); and
  - (E) credit has an expiry of 365 days or on *your* next recharge, whichever is earlier.
- VIII. \$240 recharge (ID: 501) inclusions for use within Australia (available from 11.00am 26 February 2025 Sydney time):
- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B) ability to set up voicemail and unlimited voicemail retrieval;
  - (C) unlimited standard national SMS and MMS to mobiles;
  - (D) 280GB of included data (charged per KB); and credit has an expiry of 365 days or on *your* next recharge, whichever is earlier.
- (d) Unlimited standard national SMS and MMS excludes other message types such as SMS and MMS to satellite phones, 124YES, premium numbers/content and SMS and MMS to international numbers.
- (e) Unused included data, other than *Data Extras* data, does not rollover, even if *you* recharge *your* plan before expiry.
- (f) *You* can purchase the following additional OnePass mobile *Extras* if *you* need them:
- I. ***Data Extras***
    - (A) *Data Extras* can be added to *your service* by adding 1GB for \$10 or 2GB for \$15.
    - (B) All *Data Extras* are for use within Australia.
    - (C) *Data Extras* data is deducted in 1KB increments.
    - (D) The maximum amount of *Data Extras* that can be added to a *service* is 20GB. Unused data from any *Data Extras* pack expires 30 days from the purchase date. If *you* successfully recharge *your service* with a new *Data Extras* pack prior to the expiry of the *Data Extras* pack, any remaining *Data Extras* data will rollover (up to a maximum of 20GB) with an updated expiry date.



- (E) *Data Extras* will be used before any included data in *your* standard plan inclusions.

## II. ***International Extras***

- (A) A \$5 *International Extras* pack gives *you* up to 100 minutes to make standard international calls to 32 selected destinations (refer to clause D below) and unlimited standard international SMS/MMS to these 32 selected destinations. Excludes premium/special/satellite/overseas toll-free numbers and video calls, and any calls and SMS/MMS to destinations other than the selected 32 destinations.
- (B) A \$10 *International Extras* pack gives *you* up to 300 minutes to make standard international calls to 32 selected destinations (refer to clause D below) and unlimited standard international SMS/MMS to these 32 destinations. Excludes premium/special/satellite/overseas toll-free numbers and video calls, and any calls and SMS/MMS to countries other than the selected 32 destinations.
- (C) Calls are billed in one-minute increments.
- (D) Selected 32 destinations are Austria, Bangladesh, Cambodia, Canada, Chile, mainland China, Croatia, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Italy, Japan, Malaysia, Netherlands, New Zealand, Pakistan, Philippines, Poland, Singapore, South Africa, South Korea, Taiwan, Thailand, Turkey, United Kingdom, US & Vietnam.
- (E) The *International Extras* pack does not support international calling to other destinations or special calls to these destinations (e.g. where a number redirects to a premium number). Calls to other destinations can be made by adding OnePass mobile *Extras*, as set out below at Pay As You Go rates.
- (F) Allowances in the *International Extras* pack have an expiry period of 30 days. If another *International Extras* pack is purchased prior to the expiry of *your* current *International Extras* pack, any remaining international minutes from *your* current pack will be rolled over with an updated expiry date (each *service* can have a maximum of up to 500 international minutes).

## III. OnePass mobile ***Extras***

- (A) OnePass mobile *Extras* can be added to *your service* by adding \$15 of value. OnePass mobile *Extras* cannot be used on Data only plans.
- (B) Any OnePass mobile *Extras* balance will be used after *you* have used up *your* prepaid plan inclusions and *International Extras* packs (where applicable).

- (C) OnePass mobile *Extras* credit has an expiry of 14 days. Unused OnePass mobile *Extras* credit does not roll over. If *you* add additional OnePass mobile *Extras* credit to *your service* during the expiry window of 14 days and still have credit remaining, you will forfeit the remaining credit.
- (D) *You* can use OnePass mobile *Extras* credit at the rates set out in the table entitled “OnePass mobile Extras Pricing Table: Mobile Plans” below.
- (E) *You* can use OnePass mobile *Extras* credit for standard international calls and SMS/MMS and selected Premium SMS (PSMS) services. Calls charged per minute. Premium SMS (PSMS) has a spend limit of \$20 every 30 days. To increase or restrict this limit please contact the OnePass mobile Customer Care Team. These services will be charged at the rates advertised by the third-party providers. Not all Premium SMS (PSMS) services are available on OnePass mobile. Excludes standard national calls/SMS/MMS, domestic data, roaming, video calls, premium calls, overseas premium and overseas toll-free services.

#### IV. ***Roaming Pay As You Go Credit***

- (A) *Roaming Pay As You Go Credit* can be added to *your service* by adding \$25 of value to make standard international calls, text and data usage from outside of Australia, charged at pay-as-you-go roaming rates. OnePass mobile Extras cannot be used on Data only plans.
- (B) Roaming Pay As You Go Credit has an expiry of 30 days from the purchase date. If *you* successfully recharge *your service* with a new Roaming Pay As You Go Credit prior to the expiry of the Roaming Pack As You Go Credit, any remaining Roaming Pay As You Go Credit will rollover (up to a maximum of \$500) with an updated expiry date.
- (C) *You can use Roaming Pay As You Go credit at the rates set out in the table in this [link](#).*

#### (g) ***Additional period.***

When *your plan* or *Extras* pack expires without being recharged (whether by automatic or manual recharging), *you* will continue to be able to receive calls and SMS for 186 days. If *you* do not recharge *your plan* or add an *Extras* pack within that time, *your service* will be cancelled, and *you* will no longer be able to use *your service*.

## OnePass mobile **Extras Pricing Table: Mobile Plans**

613001 – OnePass mobile prepaid service charges for use within Australia:	
Usage Type	Charging Information
Standard international calls	The charges and call connection fees for international calls are specified in <a href="#">Appendix J</a> .
Standard international SMS	\$0.25 per message sent of up to 160 characters
Standard international MMS	\$0.75 per MMS sent

## 4. Prepaid Mobile Plans No Longer Available

4.1 The *pricing plans* described in this paragraph 4.1 are no longer available for connection by new customers or existing customers changing *pricing plans*. Customers already activated on these *pricing plans* can continue to recharge and receive the inclusions described below

(a) The value of the recharge that *you* purchase is made up of various components, depending on the value of the recharge that *you* purchase, while the recharge remains unexpired as set out below:

I. \$120 recharge (ID: 627) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 60GB of included data(charged per KB); and
- (E) credit has an expiry of 365 days or on *your* next recharge, whichever is earlier.

II. \$150 recharge (ID: 628) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;

- (D) 120GB of included data (charged per KB); and
- (E) credit has an expiry of 365 days or on *your* next recharge, whichever is earlier.

III. \$17 recharge inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 10GB of included data (charged per KB); and
- (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.

IV. \$25 recharge inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 30GB of included data (charged per KB); and
- (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.

V. \$10 recharge (ID: 654b) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 4GB of included data (charged per KB); and
- (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.

VI. \$15 recharge (ID: 655) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;

- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 18GB of included data (charged per KB); and
- (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.

VII. \$29 recharge (ID: 656) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 20GB of included data (charged per KB); and
- (E) credit has an expiry of 90 days or on your next recharge, whichever is earlier

VIII. \$16.90 recharge (ID 400b) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 3GB of included data (charged per KB); and
- (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.

IX. \$49.90 recharge (ID 831) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 40GB of included data (charged per KB);
- (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.

From 5.00pm 9 January 2020 Sydney time, a customer who purchases a new *service* on the voice and data 30 Day Plan (ID: 831) is charged \$4.90 for the first 30 days at checkout. This price does not apply to plan swaps. Subsequent recharges are \$49.90.

- X. \$46.90 recharge (ID 832) inclusions for use within Australia
  - (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B) ability to set up voicemail and unlimited voicemail retrieval;
  - (C) unlimited standard national SMS and MMS to mobiles;
  - (D) 9GB of included data (charged per KB);
  - (E) credit has an expiry of 90 days or on *your* next recharge, whichever is earlier.

- XI. \$79.90 recharge (ID 833) inclusions for use within Australia
  - (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B) ability to set up voicemail and unlimited voicemail retrieval;
  - (C) unlimited standard national SMS and MMS to mobiles;
  - (D) 39GB of included data (charged per KB);
  - (E) credit has an expiry of 90 days or on *your* next recharge, whichever is the earlier.

- XII. \$99.90 recharge (ID 834) inclusions for use within Australia
  - (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B) ability to set up voicemail and unlimited voicemail retrieval;
  - (C) unlimited standard national SMS and MMS to mobiles;
  - (D) 60GB of included data (charged per KB);
  - (E) credit has an expiry of 90 days or on *your* next recharge, whichever is the earlier.

From 5.00pm 9 January 2020 Sydney time, a customer who purchases a new *service* on the voice and data 90 Day Plan (ID: 834) is charged \$15 for the first 90 days at checkout. This price does not apply to plan swaps. Subsequent recharges are \$99.90.

- XIII.        \$179.90 recharge (ID 836) inclusions for use within Australia
- (A)        unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B)        ability to set up voicemail and unlimited voicemail retrieval;
  - (C)        unlimited standard national SMS and MMS to mobiles;
  - (D)        36GB of included data (charged per KB);
  - (E)        credit has an expiry of 365 days or on *your* next recharge, whichever is the earlier.
- XIV.        \$299.90 recharge (ID 837) inclusions for use within Australia
- (A)        unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B)        ability to set up voicemail and unlimited voicemail retrieval;
  - (C)        unlimited standard national SMS and MMS to mobiles;
  - (D)        158GB of included data (charged per KB);
  - (E)        credit has an expiry of 365 days or on *your* next recharge, whichever is the earlier
- XV.        \$399.90 recharge (ID 838) inclusions for use within Australia
- (A)        unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B)        ability to set up voicemail and unlimited voicemail retrieval;
  - (C)        unlimited standard national SMS and MMS to mobiles;
  - (D)        243GB of included data (charged per KB);
  - (E)        credit has an expiry of 365 days or on *your* next recharge, whichever is the earlier.
- XVI.        \$15 recharge inclusions for use within Australia
- (A)        unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B)        ability to set up voicemail and unlimited voicemail retrieval;

- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 2GB of included data (charged per KB); and
- (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.

XVII. \$25 recharge inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 5GB of included data (charged per KB); and
- (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.

XVIII. \$199 recharge inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 36GB of included data (charged per KB);
- (E) credit has an expiry of 365 days or on *your* next recharge, whichever is the earlier.

XIX. \$270 recharge inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 72GB of included data (charged per KB);
- (E) credit has an expiry of 365 days or on *your* next recharge, whichever is the earlier.

XX. \$35 recharge inclusions for use within Australia



- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 15GB of included data (charged per KB);
- (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.

XXI. \$49.90 recharge inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 24GB of included data (charged per KB);
- (E) 200 Minutes to use on 32 selected International countries. Selected 32 countries are Austria, Bangladesh, Cambodia, Canada, Chile, mainland China, Croatia, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Italy, Japan, Malaysia, Netherlands, New Zealand, Pakistan, Philippines, Poland, Singapore, South Africa, South Korea, Taiwan, Thailand, Turkey, United Kingdom, US & Vietnam;
- (F) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.

XXII. \$39 recharge inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 6GB of included data (charged per KB);
- (E) credit has an expiry of 90 days or on *your* next recharge, whichever is the earlier.

XXIII. \$69 recharge inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;

- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 15GB of included data (charged per KB);
- (E) credit has an expiry of 90 days or on *your* next recharge, whichever is the earlier.

XXIV. \$119 recharge inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 65GB of included data (charged per KB);
- (E) 400 Minutes to use on 32 selected International countries. Selected 32 countries are Austria, Bangladesh, Cambodia, Canada, Chile, mainland China, Croatia, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Italy, Japan, Malaysia, Netherlands, New Zealand, Pakistan, Philippines, Poland, Singapore, South Africa, South Korea, Taiwan, Thailand, Turkey, United Kingdom, US & Vietnam;
- (F) credit has an expiry of 90 days or on *your* next recharge, whichever is the earlier.

XXV. \$199 recharge inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 40GB of included data (charged per KB);
- (E) credit has an expiry of 365 days or on *your* next recharge, whichever is the earlier.

XXVI. \$410 recharge inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;

- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 240GB of included data (charged per KB);
- (E) 500 Minutes to use on 32 selected International countries. Selected 32 countries are Austria, Bangladesh, Cambodia, Canada, Chile, mainland China, Croatia, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Italy, Japan, Malaysia, Netherlands, New Zealand, Pakistan, Philippines, Poland, Singapore, South Africa, South Korea, Taiwan, Thailand, Turkey, United Kingdom, US & Vietnam;
- (F) credit has an expiry of 365 days or on *your* next recharge, whichever is earlier.

XXVII. \$25 recharge (ID 401) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 6GB of included data (charged per KB); and
- (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.

XXVIII. \$35 recharge (ID 402) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 17GB of included data (charged per KB);
- (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.

XXIX. \$49.90 recharge (ID 432) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;

- (D) 32GB of included data (charged per KB);
  - (E) 200 Minutes to use on 32 selected International countries. Selected 32 countries are Austria, Bangladesh, Cambodia, Canada, Chile, mainland China, Croatia, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Italy, Japan, Malaysia, Netherlands, New Zealand, Pakistan, Philippines, Poland, Singapore, South Africa, South Korea, Taiwan, Thailand, Turkey, United Kingdom, US & Vietnam;
  - (F) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.
- XXX. \$39 recharge (ID 404) inclusions for use within Australia
- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B) ability to set up voicemail and unlimited voicemail retrieval;
  - (C) unlimited standard national SMS and MMS to mobiles;
  - (D) 7GB of included data (charged per KB);
  - (E) credit has an expiry of 90 days or on *your* next recharge, whichever is earlier.
- XXXI. \$69 recharge (ID 405) inclusions for use within Australia
- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B) ability to set up voicemail and unlimited voicemail retrieval;
  - (C) unlimited standard national SMS and MMS to mobiles;
  - (D) 18GB of included data (charged per KB);
  - (E) credit has an expiry of 90 days or on *your* next recharge, whichever is the earlier.
- XXXII. \$89 recharge (ID 406) inclusions for use within Australia
- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B) ability to set up voicemail and unlimited voicemail retrieval;
  - (C) unlimited standard national SMS and MMS to mobiles;
  - (D) 45GB of included data (charged per KB);

- (E) credit has an expiry of 90 days or on *your* next recharge, whichever is the earlier.

XXXIII. \$119 recharge (ID 431) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 84GB of included data (charged per KB);
- (E) 400 Minutes to use on 32 selected International countries. Selected 32 countries are Austria, Bangladesh, Cambodia, Canada, Chile, mainland China, Croatia, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Italy, Japan, Malaysia, Netherlands, New Zealand, Pakistan, Philippines, Poland, Singapore, South Africa, South Korea, Taiwan, Thailand, Turkey, United Kingdom, US & Vietnam;
- (F) credit has an expiry of 90 days or on *your* next recharge, whichever is the earlier.

XXXIV. \$340 recharge (ID 426) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 180GB of included data (charged per KB);
- (E) credit has an expiry of 365 days or on *your* next recharge, whichever is the earlier.

XXXV. \$410 recharge (ID 430) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 300GB of included data (charged per KB);

- (E) 500 Minutes to use on 32 selected International countries. Selected 32 countries are Austria, Bangladesh, Cambodia, Canada, Chile, mainland China, Croatia, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Italy, Japan, Malaysia, Netherlands, New Zealand, Pakistan, Philippines, Poland, Singapore, South Africa, South Korea, Taiwan, Thailand, Turkey, United Kingdom, US & Vietnam;
- (F) credit has an expiry of 365 days or on *your* next recharge, whichever is earlier.

XXXVI. \$199 recharge (ID 424) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 42GB of included data (charged per KB);
- (E) credit has an expiry of 365 days or on *your* next recharge, whichever is the earlier.

XXXVII. \$270 recharge (ID 425) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 80GB of included data (charged per KB);
- (E) credit has an expiry of 365 days or on *your* next recharge, whichever is the earlier.

XXXVIII. \$340 recharge (ID 426) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 205GB of included data (charged per KB);

- (E) credit has an expiry of 365 days or on *your* next recharge, whichever is the earlier.

XXXIX. \$190 recharge (ID 424) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 42GB of included data (charged per KB);
- (E) credit has an expiry of 365 days or on *your* next recharge, whichever is the earlier.

XL. \$270 recharge (ID 425) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 150GB of included data (charged per KB);
- (E) credit has an expiry of 365 days or on *your* next recharge, whichever is the earlier.

XLI. \$340 recharge (ID 426) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 220GB of included data (charged per KB);
- (E) credit has an expiry of 365 days or on *your* next recharge, whichever is the earlier.

XLII. \$410 recharge (ID 430) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;

- (B) ability to set up voicemail and unlimited voicemail retrieval;
  - (C) unlimited standard national SMS and MMS to mobiles;
  - (D) 375GB of included data (charged per KB);
  - (E) 500 Minutes to use on 32 selected International countries. Selected 32 countries are Austria, Bangladesh, Cambodia, Canada, Chile, mainland China, Croatia, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Italy, Japan, Malaysia, Netherlands, New Zealand, Pakistan, Philippines, Poland, Singapore, South Africa, South Korea, Taiwan, Thailand, Turkey, United Kingdom, US & Vietnam;
  - (F) credit has an expiry of 365 days or on *your* next recharge, whichever is earlier.
- XLIII. \$15 recharge (ID 400) inclusions for use within Australia
- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B) ability to set up voicemail and unlimited voicemail retrieval;
  - (C) unlimited standard national SMS and MMS to mobiles;
  - (D) 3GB of included data (charged per KB); and
  - (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.
- XLIV. \$25 recharge (ID 401) inclusions for use within Australia unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (A) ability to set up voicemail and unlimited voicemail retrieval;
  - (B) unlimited standard national SMS and MMS to mobiles;
  - (C) 11GB of included data (charged per KB); and
  - (D) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.
- XLV. \$35 recharge (ID 402) inclusions for use within Australia
- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B) ability to set up voicemail and unlimited voicemail retrieval;
  - (C) unlimited standard national SMS and MMS to mobiles;
  - (D) 20GB of included data (charged per KB);



- (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.

XLVI. \$49.90 recharge (ID 432) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 40GB of included data (charged per KB);
- (E) 200 Minutes to use on 32 selected International countries. Selected 32 countries are Austria, Bangladesh, Cambodia, Canada, Chile, mainland China, Croatia, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Italy, Japan, Malaysia, Netherlands, New Zealand, Pakistan, Philippines, Poland, Singapore, South Africa, South Korea, Taiwan, Thailand, Turkey, United Kingdom, US & Vietnam;
- (F) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.

XLVII. \$39 recharge (ID 404) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 8GB of included data (charged per KB);
- (E) credit has an expiry of 90 days or on *your* next recharge, whichever is earlier.
- (F) From 5.00pm 17 January 2019 Sydney time, a customer who purchases a new *service* on the voice and data 90 Day Plan (ID: 404) is charged \$15 for the first 90 days at checkout. This price does not apply to plan swaps. Subsequent recharges are \$39.

XLVIII. \$69 recharge (ID 405) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;

- (D) 35GB of included data (charged per KB);
- (E) credit has an expiry of 90 days or on *your* next recharge, whichever is the earlier.
- (F) From 5.00pm 17 January 2019 Sydney time, a customer who purchases a new *service* on the voice and data 90 Day Plan (ID: 405) is charged \$15 for the first 90 days at checkout. This price does not apply to plan swaps. Subsequent recharges are \$69.

XLIX. \$89 recharge (ID 406) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 54GB of included data (charged per KB);
- (E) credit has an expiry of 90 days or on *your* next recharge, whichever is the earlier.
- (F) From 5.00pm 17 January 2019 Sydney time, a customer who purchases a new *service* on the voice and data 90 Day Plan (ID: 406) is charged \$15 for the first 90 days at checkout. This price does not apply to plan swaps. Subsequent recharges are \$69.

L. \$119 recharge (ID 431) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 102GB of included data (charged per KB);
- (E) 400 Minutes to use on 32 selected International countries. Selected 32 countries are Austria, Bangladesh, Cambodia, Canada, Chile, mainland China, Croatia, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Italy, Japan, Malaysia, Netherlands, New Zealand, Pakistan, Philippines, Poland, Singapore, South Africa, South Korea, Taiwan, Thailand, Turkey, United Kingdom, US & Vietnam;

- (F) credit has an expiry of 90 days or on your next recharge, whichever is the earlier.

LI. \$15 recharge (ID 400) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 3GB of included data (charged per KB); and
- (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.
- (F) From 5.00pm 23 January 2019 Sydney time, a customer who purchases a new *service* on the voice and data 30 Day Plan (ID: 400) is charged \$4.90 for the first 30 days at checkout. This price does not apply to plan swaps. Subsequent recharges are \$15.

LII. \$25 recharge (ID 401) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 11GB of included data (charged per KB); and
- (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.
- (F) From 5.00pm 23 January 2019 Sydney time, a customer who purchases a new *service* on the voice and data 30 Day Plan (ID: 401) is charged \$4.90 for the first 30 days at checkout. This price does not apply to plan swaps. Subsequent recharges are \$25.

LIII. \$35 recharge (ID 402) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 20GB of included data (charged per KB);

- (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.
  - (F) From 5.00pm 23 January 2019 Sydney time, a customer who purchases a new *service* on the voice and data 30 Day Plan (ID: 402) is charged \$4.90 for the first 30 days at checkout. This price does not apply to plan swaps. Subsequent recharges are \$35.
- LIV. \$49.90 recharge (ID 432) inclusions for use within Australia
- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B) ability to set up voicemail and unlimited voicemail retrieval;
  - (C) unlimited standard national SMS and MMS to mobiles;
  - (D) 40GB of included data (charged per KB);
  - (E) 200 Minutes to use on 32 selected International countries. Selected 32 countries are Austria, Bangladesh, Cambodia, Canada, Chile, mainland China, Croatia, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Italy, Japan, Malaysia, Netherlands, New Zealand, Pakistan, Philippines, Poland, Singapore, South Africa, South Korea, Taiwan, Thailand, Turkey, United Kingdom, US & Vietnam;
  - (F) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.
  - (G) From 5.00pm 23 January 2019 Sydney time, a customer who purchases a new *service* on the voice and data 30 Day Plan (ID: 402) is charged \$4.90 for the first 30 days at checkout. This price does not apply to plan swaps. Subsequent recharges are \$49.90.
- LV. \$20 recharge (ID:625) inclusions for use within Australia
- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
  - (B) ability to set up voicemail and unlimited voicemail retrieval;
  - (C) unlimited standard national SMS and MMS to mobiles;
  - (D) 15GB of included data (charged per KB); and
  - (E) credit has an expiry of 30 days or on *your* next recharge, whichever is earlier.
- LVI. \$60 recharge (ID: 626) inclusions for use within Australia

- (A) unlimited voice calls to standard national numbers and 13/1300/1800 numbers;
- (B) ability to set up voicemail and unlimited voicemail retrieval;
- (C) unlimited standard national SMS and MMS to mobiles;
- (D) 60GB of included data (charged per KB); and
- (E) credit has an expiry of 90 days or on *your* next recharge, whichever is earlier.

## 5. OnePass mobile prepaid Data Only Plans - No Longer Available

5.1 The *pricing plans* described in this paragraph 5.1 are no longer available for connection by new customers or existing customers changing *pricing plans*. Customers already activated on these *pricing plans* can continue to recharge and receive the inclusions described below

- (a) *We* reserve the right to withhold any *special* promotion from *you* if *you* use the *service* in a manner deemed inconsistent by *us* in accordance with the terms of *our* Fair Go Policy (See Appendix S).
- (b) The value of the plan or recharge that *you* purchase is made up of various components, depending on the value of the plan or recharge that *you* purchase, while the recharge remains unexpired:
  - I. \$30 plan or recharge will give *you* the following to use within Australia
    - (A) 10GB of included data (charged per KB); and
    - (B) credit has an expiry of 30 days or on *your* next recharge, whichever is the earlier.
  - II. \$40 plan or recharge will give *you* the following to use within Australia
    - (A) 30GB of included data (charged per KB); and
    - (B) credit has an expiry of 30 days or on *your* next recharge, whichever is the earlier.
  - III. \$60 plan or recharge will give *you* the following to use within Australia
    - (A) 60GB of included data (charged per KB); and
    - (B) credit has an expiry of 30 days or on *your* next recharge, whichever is the earlier.
  - IV. \$70 plan or recharge will give *you* the following to use within Australia

- (A) 100GB of included data (charged per KB); and
  - (B) credit has an expiry of 30 days or on *your* next recharge, whichever is the earlier.
- V. \$90 plan or recharge will give *you* the following to use within Australia
  - (A) 150GB of included data (charged per KB); and
  - (B) credit has an expiry of 30 days or on *your* next recharge, whichever is the earlier.
- (c) Unused included data, other than Data Extras data, does not rollover, even if *you* recharge before expiry.
  - I. **Data Extras**
    - (A) *Data Extras* can be added to *your service* by adding 1GB for \$10 or 2GB for \$15, up to a maximum of 20GB.
    - (B) All *Data Extras* are for use within Australia.
    - (C) *Data Extras* data is deducted in 1KB increments.
    - (D) The maximum amount of *Data Extras* that can be added to a service is 20GB. Unused data from any *Data Extras* pack expires 30 days from the purchase date. If *you* successfully recharge *your* service with a new *Data Extras* pack prior to the expiry of the *Data Extras* pack, any remaining *Data Extras* data will rollover (up to a maximum of 20GB) with an updated expiry date.
    - (E) *Data Extras* will be used before any data in *your* standard plan inclusions.